



THREE PEAKS PRIVACY POLICY

1. INTRODUCTION

Three Peaks Management (Pty) Ltd is committed to protecting the privacy and confidentiality of personal information. This Privacy Policy outlines how we collect, use, disclose, and protect your personal information in accordance with the Protection of Personal Information Act, 2013 (POPIA), and provides details on how to access records under the Promotion of Access to Information Act, 2000 (PAIA).

2. PERSONAL INFORMATION WE COLLECT

We may collect the following personal information from you:

- Identification information: Full name, ID number, passport number.
- Contact information: Address, email address, phone number.
- Financial information: Bank account details, financial status, payment history.
- Transactional information: Records of financial transactions conducted through our services.
- Other information: Employment details, preferences, and any other information necessary to provide our services.

3. HOW WE COLLECT PERSONAL INFORMATION

We collect personal information directly from you when you:

- Register for our services.
- Complete forms or applications on our website.
- Communicate with us via email, phone, or other channels.
- Participate in surveys, promotions, or competitions.

4. USE OF PERSONAL INFORMATION

We use your personal information for the following purposes:

- To provide, manage, and improve our financial services.
- To verify your identity and ensure compliance with legal and regulatory requirements.
- To communicate with you regarding your account, transactions, and updates.
- To send you marketing communications, where you have consented to receive such information.
- To conduct research and analysis to improve our services.

5. SHARING OF PERSONAL INFORMATION

We may share your personal information with third parties under the following circumstances:

- With service providers: Who assist us in providing our services.
- With regulatory or government authorities: As required by law.
- In the event of a merger, acquisition, or sale of our business.
- With your consent: Where applicable.



6. SECURITY OF PERSONAL INFORMATION

We implement appropriate technical and organizational measures to protect your personal information from unauthorized access, loss, or misuse. However, no method of transmission over the Internet or method of electronic storage is completely secure.

7. YOUR RIGHTS

You have the right to:

- Access your personal information held by us.
- Request correction or deletion of your personal information.
- Object to the processing of your personal information.
- Withdraw your consent at any time, where processing is based on consent.

8. ACCESS TO INFORMATION (PAIA MANUAL)

Under PAIA, individuals may request access to information held by us. Our PAIA manual, which details the types of records we hold and the procedure for requesting access, is available:

On our website: www.threepeaks.co.za

At our office: Suite 9 Three Peaks House, 22A Underwood Road, Hatton Estate, Pinetown, Durban, KwaZulu Natal, 3610.

From the South African Human Rights Commission (SAHRC)

For more details, please refer to our PAIA manual or contact our Information Officer at:

Physical Address: Suite 9 Three Peaks House, 22A Underwood Road, Hatton Estate, Pinetown, Durban, KwaZulu Natal, 3610.

Email: inforofficer@threepeaks.co.za

Phone: 0861 373 257

9. CONTACT US

If you have any questions about this Privacy Policy or wish to access the PAIA manual, please contact us at:

Three Peaks Management (Pty) Ltd

Physical Address: Suite 9 Three Peaks House, 22A Underwood Road, Hatton Estate, Pinetown, Durban, KwaZulu Natal, 3610.

Email: inforofficer@threepeaks.co.za

Phone: 0861 373 257

10. CHANGES TO THIS PRIVACY POLICY

We may update this Privacy Policy from time to time. Changes will be posted on our website and, where appropriate, notified to you.

11. EFFECTIVE DATE

This Privacy Policy is effective as of 01.08.2024.